

Privacy Notice: v.1 dd. 24/05/2024

Lutron s.r.o. Privacy Notice

Introduction

Welcome to Lutron s.r.o. ("we", "our", "us"). We are committed to protecting your personal data and ensuring compliance with the General Data Protection Regulation (GDPR). This Privacy Notice explains how we collect, use, disclose, and safeguard your information when you visit our website <https://cryptoleeway.com/> or engage with our services.

1. Who We Are

Controller:

Lutron s.r.o.

How to Contact Us:

Address: Hrachova 16B, Bratislava, 821 05 Slovakia

Email: info@cryptoleeway.com

2. Why We Process Your Data and Our Legal Reasons

We collect and process your personal data for these reasons:

- To provide and maintain our services
- To notify you about changes to our services
- To let you participate in interactive features of our services
- To provide customer support
- To gather analysis or valuable information to improve our services
- To monitor the usage of our services
- To be compliant with legal obligations
- To detect, prevent, and fix technical issues

Legal Reasons:

We process your data because:

- We need to perform a contract with you
- We must comply with legal obligations
- You have given us consent
- We have legitimate interests that do not override your rights, such as improving our services and ensuring their security

If you have any questions about the legal basis for processing your personal data, please contact us at info@cryptoleeway.com.

3. What Data We Collect

We may collect and process these types of personal data:

- Contact details (name, email address, phone number)
- Identification data (date of birth, nationality)
- Financial information (payment details, transaction history)
- Technical data (IP address, browser type, usage data)
- Any other information you provide directly to us

4. Who We Share Your Data With

We may share your personal data with:

- Service providers who help us provide our services
- Regulatory authorities as required by law
- Business partners for the purposes mentioned above
- Affiliates within our corporate group

5. Data Transfers to Other Countries

We might transfer your personal data to countries outside the European Economic Area (EEA). Some of these countries have been recognized by the European Commission as providing an adequate level of data protection. For transfers to other countries, we ensure your data is protected by using one of the following safeguards:

- Standard Contractual Clauses (SCCs) approved by the European Commission;
- Binding Corporate Rules (BCRs);
- Privacy Shield Framework (if applicable).

You can obtain a copy of these safeguards or find out where they are available by contacting us at info@cryptoleeway.com.

6. How Long We Keep Your Data

We keep your personal data as long as necessary to fulfill the purposes we collected it for, including legal, accounting, or reporting requirements. Specific retention periods are:

Contact details: 2 to 5 years after the end of the customer relationship.

Financial information: 5 to 7 years.

Technical data: 3 years.

Information obtained during KYC/KYB procedures: 5 years from the end of a customer relationship or occasional transaction.

The period may be extended due to legal or regulatory requirements.

7. Your Data Rights

Under GDPR, you have several rights regarding your personal data. Here's what they mean for you:

- **Right to Access:** You can ask us for a copy of the personal data we hold about you.
- **Right to Rectification:** If any of your personal data is incorrect or incomplete, you can ask us to correct it.
- **Right to Erasure:** You can ask us to delete your personal data in certain situations.
- **Right to Restrict Processing:** You can ask us to limit how we use your data in certain circumstances.
- **Right to Data Portability:** You can ask us to give you your personal data in a format that you can take to another company.
- **Right to Object:** You can object to us processing your personal data if you believe it's not being used properly.
- **Right to Withdraw Consent:** If you've given us consent to process your data, you can withdraw it at any time.

If you want to exercise any of these rights, please contact us at info@cryptoleeway.com.

8. Withdrawing Consent

If we process your personal data based on your consent, you can withdraw that consent at any time. To withdraw your consent, please contact us at info@cryptoleeway.com

9. How to Lodge a Complaint

You have the right to lodge a complaint with a supervisory authority if you believe our processing of your personal data violates GDPR.

Supervisory Authority Contact Details:

Office for Personal Data Protection of the Slovak Republic

Hraničná 12, 820 07 Bratislava 27

Tel. + 421 2 32 31 32 14

Fax + 421 2 32 31 32 34

Email: statny.dozor@pdp.gov.sk

Website: <http://www.dataprotection.gov.sk/>

10. Why Providing Your Data is Important

Providing your personal data is necessary for us to provide you with our services. If you choose not to provide certain data, it may limit your ability to use our services.

Contact Us

If you have any questions about this Privacy Notice, please contact us at:

Lutron s.r.o.

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Email: info@cryptoleeway.com

By using our services, you acknowledge that you have read and understand this Privacy Notice and agree to the collection and use of your information as described herein.